



BRC Product Recall 1-Day

Attendance at this course will allow you to deal practically and effectively with product recall situations, understand the decision-making process in recalling products, enact and control and review product recall incidents, protect company reputation and brand values by efficient media controls, implement your own in-company simulations, advise businesses on systems to comply with new legal requirements.

PREVIOUS KNOWLEDGE

An understanding and working knowledge of quality management systems and logistics within the product supply chain would be an advantage, but is not essential.

COURSE CONTENT

A product recall system is a fundamental component of a company's product safety management system. The course is designed to train delegates to develop their own product recall plan and effectively deal with product incidents.

Tutors will focus on:

- Instigation of a product recall - the decision elements
- Product recall key requirements
- Product recall process
- Product recovery
- Recall termination

AUDIENCE:

- Quality and Technical Managers
- Customer Service and Public Relations Professionals
- Production, Operational and Logistics personnel
- Environmental Health Officers and Trading Standards Officers

LOCATION:

Belfast, Cork, Dublin, Dundalk

PRICE:

€560.00

HOW TO BOOK OR ENQUIRE:

- To book or enquire about this course, please go to www.brc-ireland.com
- Download the booking form and email back to clarewinkel@ifqc.ie
- For telephone bookings or enquires, please contact Clare Winkel on 00353 (0) 42 935 57560 or 00353 (0) 86 857 6127, or email clarewinkel@ifqc.ie